

From: [REDACTED] <[REDACTED]@lond-amb.nhs.uk>  
Sent: 14 September 2020 16:10  
To: [REDACTED]  
Subject: LAS delayed responses

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Good Afternoon [REDACTED]

I hope you are well; I just wanted to make you and the Greenwich team aware of a couple in incidents that have been reported by our crew staff whilst responding to calls in the Greenwich area as a result of LTN.

27/08/2020 18:56 – reaching a category 1 patient (immediately life threatening) on King George Street, SE10 due to restrictions on local roads resulting in a long diversion to the address. Due to the closure on Point Hill, Hyde Vale and Winfordton Street. This added a 5-6 minute delay to a response to a patient that was taken as a priority to hospital. The crew travelled from the Deptford direction towards the call.

07/09/2020 00:08 – delayed reaching a category 2 (life threatening call) on Winfordton Street, SE10 due to restrictions on Pointhill Road, Hyde Vale Road and Crooms Hill, SE10 – resulted in a delayed response of 4 minutes and a long diversion around closures. Crew travelled from Kings College Hospital, SE5.

As part of the ongoing review of this scheme under the experimental traffic order would it be possible add this to a review of the scheme please.

Many Thanks

[REDACTED]

**Emergency Planning and Resilience Officer South East London and Surface Transport**

**NILO**

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