

From: [REDACTED] (LONDON AMBULANCE SERVICE NHS TRUST)  
<[REDACTED]@nhs.net>  
Sent: 28 May 2021 10:10  
To: [REDACTED]  
Subject: Re: Greenwich Borough Ambulance Delays - LTN's  
Attachments: image001.png

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Good Morning [REDACTED]

Thank you; I look forward to receiving your invite.

Many Thanks

[REDACTED]  
London Ambulance Service NHS Trust  
Emergency Planning and Resilience Officer  
South East London and Surface Transport

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On 28 May 2021, at 09:46, [REDACTED] wrote:

Good morning [REDACTED]

Thanks for this info.

I have filed this along with the other reports regarding LTN emergency service delays.

We will be forwarding a meeting invitation to yourself and your colleagues to discuss alternative proposals for the West Greenwich (Hills & Vales) area.

Kind Regards,

[REDACTED]  
Senior Traffic Engineer  
Royal Borough of Greenwich

[REDACTED]  
✉ The Woolwich Centre, 35 Wellington Street, London SE18 6HQ  
🌐 [www.royalgreenwich.gov.uk](http://www.royalgreenwich.gov.uk)

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From: [REDACTED] (LONDON AMBULANCE SERVICE NHS TRUST)  
Sent: 25 May 2021 11:55  
To: [REDACTED]  
Subject: Greenwich Borough Ambulance Delays - LTN's

Good Morning [REDACTED]

I hope you are keeping well; as part of the ongoing monitoring of traffic schemes across London and feedback under the experimental or temporary traffic order process please find the below delays that have been experienced and reported by our crews when responding to 999 calls or conveying patients to hospital.

12/05/2021 – Ambulance delayed by school street bollards present at Invicta Road and Siebert Road, SE3. The delay was to a category 2 life threatening call, the crew attempted to contact the school but there was no response and the bollards were eventually lowered by a resident to allow the crew to access the location. We have advised that hard physical closures of this nature are not appropriate as they present access to residents living within the closures and were assured that the school would be on site to lower them in required. School Invicta Primary School.

08/05/2021 – Ambulance delayed on Coombs Hill and Royal Hill, SE10 by planters. This added an additional 5 minute delay to the crew accessing the patients location for a Cat 1 immediately life threatening call and resulted in a missed ambulance response target for the Trust.

TFL Scheme for information:

10/05/2021 - Ambulance delayed progressing to an emergency call, due to extreme traffic congestion on Woolwich Road, SE7 the road design and pop-up cycle lane preventing emergency ambulance progression and ability for other road users to pull out of the way of the responding crew. It took the crew 5 minutes to drive 0.8 mile from Greenwich Fire Station to Charlton Church Lane.

Could I request that these delays are added to the concerns regarding these schemes and as part of the experimental traffic order process. In addition is there any update of the review regarding the Hydes and Vales scheme as we have had no update for some time.

Many Thanks

[REDACTED]  
Emergency Planning and Resilience Officer South East London and Surface Transport/  
NILO